

DEC 18 2013

IN THE MATTER OF:
GOOGLE INC.

§
§
§
§

CONSUMER PROTECTION SECTION
PUBLIC INSPECTION FILE

ASSURANCE OF VOLUNTARY COMPLIANCE

This Assurance of Voluntary Compliance ("Assurance")¹ is entered into by the Attorneys General of the States of Alabama, Arizona, Arkansas, California, Connecticut², Florida, Illinois, Indiana, Iowa, Kansas, Kentucky, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, North Dakota, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Vermont, Virginia, Washington, and Wisconsin, as well as the District of Columbia and Google Inc. (hereinafter "Google"), without trial or adjudication on any issue of fact or law, and without admission of any wrongdoing or violation of law.

I. DEFINITIONS

For the purposes of this Assurance, the following definitions shall apply:

1. "Any" shall be construed as synonymous with "every" and "all" and shall be all-inclusive.
2. "Browser" shall mean a standalone desktop or mobile software application that allows users to enter URLs and navigate to and display web pages.
3. "Cookie" shall mean a string of characters sent in the HTTP Set-Cookie Header by a website or service intended to be sent back by the Browser to the website or service in the Cookie Header.
4. "Covered Conduct" shall mean:
 - a. Google's posting of information regarding Apple Inc.'s Safari Browser, stating that "Safari is set by default to block all third-party cookies. If you have not changed those settings, this option effectively accomplishes the same thing as setting the opt-out cookie," or any similar statement to that effect; and
 - b. Google's placement of Cookies on Safari Browsers from June 1, 2011 through February 15, 2012.
5. "Effective Date" shall mean the date when Google has received counterpart signature pages from each of the Attorneys General.

¹ This Assurance of Voluntary Compliance shall, for all necessary purposes, also be considered an Assurance of Discontinuance.

² For ease of reference purposes, this entire group will be referred to collectively herein as the "Attorneys General" or individually as "Attorney General." Such designations, however, as they pertain to Connecticut, shall refer to the Commissioner of Consumer Protection.

6. "Google" shall mean Google Inc., a Delaware corporation with its principal office or place of business at 1600 Amphitheatre Parkway, Mountain View, CA 94043.
7. "State" or "States" shall mean the States entering into this Assurance, either in the singular or collectively. The "Executive Committee of the Multistate" or "MSEC" shall refer to a committee of states that was led by Maryland and was also comprised of Connecticut, Florida, Illinois, Ohio, New Jersey, New York, Texas, Vermont and Washington.

II. APPLICATION

8. The provisions of this Assurance shall apply to Google and its successors, assignees, merged or acquired entities, parent or controlling entities, and subsidiaries in which Google has a majority ownership interest.
9. The provisions of this Assurance shall apply to Google in connection with offering and/or providing any products and/or services to the States' consumers.

III. REQUIREMENTS

10. Google shall not employ HTTP Form POST functionality that uses javascript to submit a form without affirmative user action for the purpose of overriding a Browser's Cookie-blocking settings so that it may place an HTTP Cookie on such Browser, without that user's prior consent. Nothing herein shall prevent Google from taking any of the foregoing actions for the purpose of detecting, preventing or otherwise addressing fraud, security or technical issues, or protecting against harm to the rights, property or safety of Google, its users or the public as required or permitted by law. As used herein, "technical issues" shall be defined as matters necessarily incident to the rendition of services requested by a user or to the protection of the rights or property of the provider of that service.

If an Attorney General determines that Google has not complied with the terms of this provision, and if, at the Attorney General's sole discretion, it determines that the failure to comply does not present an immediate threat to the health or safety of the citizens of the Attorney General's State, the Attorney General shall not bring any action to enforce this provision without first providing Google with fourteen (14) days' written notice in accordance with Paragraph 20 that identifies with particularity the conduct that is alleged to violate this Assurance.

11. Google shall neither misrepresent a material fact, nor omit to state a material fact necessary in order to make the statements made, in light of the circumstances under which they are made, not misleading, regarding how consumers can use Google's Ads Settings tool or any other Google product, service or tool to directly manage how Google serves advertisements to their Browsers.

If an Attorney General determines that Google has not complied with the terms of this provision, and if, at the Attorney General's sole discretion, it determines that the failure to comply does not present an immediate threat to the health or safety of the citizens of the Attorney General's State, the Attorney General shall not bring any action to enforce this provision without first providing Google with fourteen (14) days' written notice in accordance with Paragraph 20 that identifies with particularity the conduct that is alleged to violate this Assurance.

Nothing herein shall operate to restrict an Attorney General's ability to enforce its own laws regarding misrepresentation or deceptive trade practices.

12. Google shall, for a period of no less than five (5) years from the Effective Date, provide a separate stand-alone page or pages on the Google.com domain designed to give information to users about Cookies (the "Cookie Page"). The Cookie Page shall be posted no later than ninety (90) days from the Effective Date and its contents shall include, and be designed to inform an ordinary consumer about:
 - i. what Cookies are;
 - ii. the general purposes for which Google may use Cookies; and
 - iii. how users can manage Cookies.

Google shall maintain a hyperlink to the Cookie Page on the web page that Google uses to set forth its privacy policy. The hyperlink shall be entitled "Cookies," "What You Need To Know About Cookies," or some similar title that contains the word "Cookies," and be designed to inform consumers that the Cookie Page will provide them with the information about Cookies specified in this paragraph. The hyperlink to the Cookie Page shall also be contained on other pages within Google's Help Center that Google identifies as reasonably related. The hyperlink required under this paragraph shall be of a type, size, and location, and contrast highly with the background on which it appears, so that it will be sufficiently noticeable for an ordinary consumer.

13. Google shall maintain systems configured to instruct Safari brand web Browsers to expire any Cookie placed from the doubleclick.net domain by Google through February 15, 2012 if those systems encounter such a Cookie, with the exception of the DoubleClick opt-out Cookie. Such systems shall remain in place until February 15, 2014, at which time all Cookies placed from the doubleclick.net domain by Google on Safari brand web Browsers through February 15, 2012 should have expired by design.

IV. PAYMENT TO THE STATES

14. Google shall pay Seventeen Million Dollars (\$17,000,000.00) to be divided and paid by Google directly to each of the Attorneys General in an amount to be designated by and in the sole discretion of the MSEC. Each of the Attorneys General agrees that the MSEC has the authority to designate such amount to be paid by Google to each Attorney General and to provide Google with instructions for the payments to be distributed under this paragraph. Payment shall be made no later than thirty (30) days after the Effective

Date and receipt of payment instructions by Google from the MSEC, except where state law requires judicial or other approval of the Assurance, in which case payment shall be made no later than thirty (30) days after notice from an Attorney General that such final approval for the Assurance has been secured.

Said payment shall be used by the Attorneys General for such purposes that may include, but are not limited to civil penalties, attorneys' fees, and other costs of investigation and litigation, or to be placed in, or applied to, the consumer protection law enforcement fund, including future consumer protection or privacy enforcement, consumer education, litigation or local consumer aid fund or revolving fund, used to defray the costs of the inquiry leading hereto, or for other uses permitted by state law, at the sole discretion of the Attorneys General.

V. RELEASE

15. A. By execution of this Assurance, the Attorneys General, on behalf of their respective States, release and forever discharge Google and its affiliates, and their respective directors, officers, employees, agents, representatives, successors, predecessors, and assigns ("Released Parties"), from the following: all civil claims, causes of action, damages, restitution, fines, costs, and penalties that the States could have asserted against the Released Parties under each State's consumer protection statute or applicable computer abuse statute set forth in Appendix A resulting from the Covered Conduct up to and including the Effective Date, whether known or unknown, foreseen or unforeseen (collectively, the "Released Claims"). Nothing contained in this paragraph shall be construed to limit the ability of an Attorney General to enforce the obligations of this Assurance.

B. Released Claims do not include any claims based on: (i) any civil or administrative liability that any person and/or entity, including Released Parties, has or may have to any of the States not expressly covered by the release in Paragraph 15.A. above, including, but not limited to any and all claims of State or federal antitrust violations; (ii) any liability under the States' above-cited law(s) which any person and/or entity, including Released Parties, has or may have to any individual consumers; or (iii) any criminal liability that any person and/or entity, including Released Parties, has or may have to the States.

VI. GENERAL PROVISIONS

16. This Assurance is for settlement purposes only, and to the fullest extent permitted by law neither the fact of, nor any provision contained in, this Assurance, nor any action taken hereunder, shall constitute or be construed as any admission of the validity of any claim or any fact alleged in any other pending or subsequently filed action or of any wrongdoing, fault, violation of law, or liability of any kind on the part of the Released Parties or admission by any Released Parties of the validity or lack thereof of any claim, allegation, or defense asserted in any other action. Google denies any and all liability for the Covered Conduct.

17. This Assurance represents the full and complete terms of the settlement entered by the Parties hereto.

18. All Parties participated in the drafting of this Assurance.

19. This Assurance may be executed in counterparts, and a facsimile or .pdf signature shall be deemed to be, and shall have the same force and effect, as an original signature.

20. All Notices under this Assurance shall be provided to the following addresses via Electronic and Overnight Mail:

For the Attorneys General:

See Appendix B.

For Google:

Kent Walker
Senior Vice President & General Counsel
1600 Amphitheatre Parkway
Mountain View, CA 94043
kentwalker@google.com

and

Michael Rubin
Wilson Sonsini Goodrich & Rosati
One Market Street, Suite 3400
San Francisco, CA 94105
mrubin@wsgr.com.

21. Nothing in this Assurance shall be construed as relieving Google of the obligation to comply with all state and federal laws, regulations or rules applicable to it, nor shall any of the provisions of this Assurance be deemed to be permission to engage in any acts or practices prohibited by such laws, regulations, or rules.

22. The Parties understand and agree that this Assurance shall not be construed as an approval of or sanction by the Attorneys General of Google's business practices, nor shall Google represent otherwise. The Parties further understand and agree that any failure by the Attorneys General to take any action in response to any information submitted pursuant to the Assurance shall not be construed as an approval, or sanction, of any representations, acts or practices indicated by such information, nor shall it preclude action thereon at a later date.

23. This Assurance may be enforced only by the parties hereto. Nothing in this Assurance shall provide any rights or permit any person or entity not a party hereto, including any state or attorney general not a party hereto, to enforce any provision of this Assurance. No person or entity not a signatory hereto is a third party beneficiary of this Assurance. Nothing in this Assurance shall be construed to affect, limit, alter or assist any private right of action that a consumer may hold against Google.
24. Time shall be of the essence with respect to each provision of this Assurance, including, but not limited to, those that require action to be taken by Google within a stated period or upon a specific date.
25. Google shall not participate, directly or indirectly, in any activity, or form a separate entity or corporation, for the purpose of engaging in acts or practices in whole or in part in the States which are prohibited in this Assurance or for any other purpose which would otherwise circumvent any part of this Assurance.

In the Matter of:
Google Inc.
Assurance of Voluntary Compliance

STATE OF OHIO

MICHAEL DeWINE
Attorney General

By: 
Melissa S. Szozda
Assistant Attorney General
Office of the Ohio Attorney General
Consumer Protection Section
30 East Broad Street, 14th Floor
Columbus, Ohio 43215
614.466.1306

Date: November 6, 2013

By: 
Michael S. Ziegler
Assistant Attorney General
Office of the Ohio Attorney General
Consumer Protection Section
30 East Broad Street, 14th Floor
Columbus, Ohio 43215
614.466.3980

Date: November 6, 2013

**In the Matter of:
Google Inc.
Assurance of Voluntary Compliance**

GOOGLE INC.

A handwritten signature in cursive script, appearing to read "Kent Walker", written in dark ink.

KENT WALKER
Senior Vice President & General Counsel
Google Inc.

Date: 11-13-13

APPENDIX A

State	Consumer Protection Statute/Computer Abuse Statute
Alabama	Alabama Deceptive Trade Practices Act, Ala. Code §§ 8-19-1 through 8-19-15
Arizona	Arizona Consumer Fraud Act, Ariz. Rev. Stat. Ann. §§ 44-1521, <i>et seq.</i> ; Ariz. Rev. Stat. Ann. § 13-2316(A)(6) and (D); Ariz. Rev. Stat. Ann. §§ 44-7301, <i>et seq.</i>
Arkansas	Arkansas Deceptive Trade Practices Act, Ark. Code Ann. §§ 4-88-101 through 115; Arkansas Computer-Related Crimes Act, Ark. Code Ann. § 5-41-106; Consumer Protection Against Computer Spyware Act, Ark. Code Ann. §§ 4-111-101 through 105
California	Cal. Bus. & Prof. Code §§ 17200, <i>et seq.</i> ; Cal. Bus. & Prof. Code §§ 17500; Comprehensive Computer Data Access and Fraud Act, Cal. Penal Code § 502
Connecticut	Unfair Trade Practices Act, Conn. Gen. Stat. §§ 42-110a, <i>et seq.</i> ; Conn. Gen. Stat. § 53-453
D.C.	District of Columbia Consumer Protection Procedures Act, D.C. Code §§ 28-3901, <i>et seq.</i> (2001)
Florida	Florida Deceptive and Unfair Trade Practices Act, Chapter 501, Part II, Fla. Stat., §§ 501.201, <i>et seq.</i> ; Florida Computer Crimes Act, Fla. Stat., § 815.06(4)
Illinois	Illinois Consumer Fraud and Deceptive Business Practices Act, 815 Ill. Comp. Stat. 505/1 <i>et seq.</i> ; Computer Tampering, 720 Ill. Comp. Stat. 5/17-51
Indiana	Indiana Deceptive Consumer Sales Act, Ind. Code Ann. §§ 24-5-0.5-1 to 24-5-0.5-12; Ind. Code Ann. §§ 24-4.8-1-1, <i>et seq.</i>
Iowa	Iowa Consumer Fraud Act, Iowa Code § 714.16; Iowa Code § 716.6B
Kansas	Kansas Consumer Protection Act, Kan. Stat. Ann. §§ 50-623, <i>et seq.</i>
Kentucky	Kentucky Consumer Protection Act, Ky. Rev. Stat. Ann. §§ 367.110, <i>et seq.</i>

State	Consumer Protection Statute/Computer Abuse Statute
Maine	The Maine Unfair Trade Practices Act, Me. Rev. Stat. Ann. tit. 5, §§ 205-A, <i>et seq.</i> and Maine Deceptive Trade Practices Act, Me. Rev. Stat. Ann. Tit. 10, §§ 1211, <i>et seq.</i> ; Notice of Risk to Personal Data Act, Me. Rev. Stat. Ann. tit. 10, §§ 1347-A, 1349
Maryland	Maryland Consumer Protection Act, Md. Code Ann., Com. Law §§ 13-101 through 13-501 (2005 Repl. Vol. and 2011 Supp.)
Massachusetts	Mass. Gen. Law ch. 93A
Michigan	Michigan Consumer Protection Act, Mich. Comp. Laws §§ 445.901, <i>et seq.</i>
Minnesota	Minnesota Deceptive Trade Practices Act, Minn. Stat. §§ 325D.43 to 325D.48; Minnesota False Statement in Advertising Act, Minn. Stat. § 325F.67; and Minnesota Prevention of Consumer Fraud Act, Minn. Stat. §§ 325F.68 to 325F.69, and 325F.70
Mississippi	Miss. Code Ann. §§ 75-24-1, <i>et seq.</i>
Nebraska	Consumer Protection Act, Neb. Rev. Stat. §§ 59-1601, <i>et seq.</i> and Uniform Deceptive Trade Practices Act, Neb. Rev. Stat. §§ 87-301, <i>et seq.</i>
Nevada	Nevada Deceptive Trade Practices Act, Nev. Rev. Stat. §§ 598.0903, <i>et seq.</i> ; Nev. Rev. Stat. §§ 205.473-.513; Nev. Rev. Stat. §§ 603.010-090
New Jersey	New Jersey Consumer Fraud Act, N.J. Stat. Ann. §§ 56:8-1, <i>et seq.</i> ; Act Concerning Civil Liability for Computer-Related Offenses, N.J. Rev. Stat. §§ 2A:38A-1, <i>et seq.</i>
New Mexico	New Mexico Unfair Practices Act, N.M.S.A. §§ 57-12-1 to 26
New York	N.Y. Exec. Law § 63(12); N.Y. Gen. Bus. Law §§ 349 and 350
North Carolina	North Carolina Unfair and Deceptive Trade Practices Act, N.C. Gen. Stat. §§ 75-1.1, <i>et seq.</i> N.C. Gen. Stat. §§ 1-539.2A, 14-458

State	Consumer Protection Statute/Computer Abuse Statute
North Dakota	Unlawful Sales or Advertising Practices, N.D. Cent. Code §§ 51-15-01, <i>et seq.</i> ; N.D. Cent. Code § 12.1-06.1-08(3)
Ohio	Ohio Consumer Sales Practices Act, Ohio Rev. Code Ann. §§ 1345.01, <i>et seq.</i>
Oklahoma	Oklahoma Consumer Protection Act, 15 Supp.2012 §§ 751, <i>et seq.</i> (2012); Oklahoma Computer Crimes Act, 21 O.S.2011 §§ 1951, <i>et seq.</i>
Oregon	Oregon Unlawful Trade Practices Act, Or. Rev. Stat. §§ 646.605, <i>et seq.</i>
Pennsylvania	Pennsylvania's Unfair Trade Practices and Consumer Protection Law, 73 Pa. Stat. Ann. §§ 201-1, <i>et seq.</i> ; Consumer Protection Against Computer Spyware Act, 73 Pa. Stat. Ann. §§ 2330.1, <i>et seq.</i>
Rhode Island	Deceptive Trade Practices Act, R.I. Gen. Laws §§ 6-13.1-1, <i>et seq.</i> ; R.I. Gen. Laws §§ 11-52-6 and 11-52.2-6
South Carolina	South Carolina Unfair Trade Practices Act, S.C. Code Ann. §§ 39-5-10, <i>et seq.</i> ; South Carolina Computer Crime Act, S.C. Code Ann. §§ 16-16-10, <i>et seq.</i>
South Dakota	South Dakota Deceptive Trade Practices and Consumer Protection, S.D. Codified Laws §§ 37-24-1 through 37-24-48
Tennessee	Tennessee Consumer Protection Act, Tenn. Code Ann. §§ 47-18-101, <i>et seq.</i> ; Tennessee Personal and Commercial Computer Act of 2003, Tenn. Code Ann. §§ 39-14-601, <i>et seq.</i>
Texas	Texas Deceptive Trade Practices--Consumer Protection Act, Tex. Bus. & Com. Code §§ 17.41, <i>et seq.</i> ; Consumer Protection Against Computer Spyware Act, Tex. Bus. & Com. Code §§ 324.001, <i>et seq.</i>
Vermont	Vermont Consumer Protection Act, Vt. Stat. Ann. tit. 9, §§ 2451, <i>et seq.</i> ; Vermont Act Relating to Computer Crime, Vt. Stat. Ann. tit. 13, § 4106
Virginia	Virginia Consumer Protection Act, Va. Code Ann. §§ 59.1-196, <i>et seq.</i> ; Virginia Computer Crimes Act, Va. Code Ann. § 18.2-152.12

State	Consumer Protection Statute/Computer Abuse Statute
Washington	Washington Consumer Protection Act, Wash. Rev. Code Ann. §§ 19.86.010, <i>et seq.</i> ; Wash. Rev. Code Ann. §§ 19.270.010, <i>et seq.</i>
Wisconsin	Wis. Stat. §§ 100.18, 100.26(4) and 100.263; Wis. Stat. § 943.70(5)

APPENDIX B

State	Attorney General Contact
Alabama	Noel S. Barnes Consumer Protection Chief nbarnes@ago.state.al.us Kyle Beckman Assistant Attorney General kbeckman@ago.state.al.us Office of the Alabama Attorney General Consumer Protection Section 501 Washington Avenue Montgomery, AL 36130
Arizona	Taren M. Ellis Langford Unit Chief Counsel, Consumer Litigation Unit Taren.Langford@azag.gov Office of the Arizona Attorney General 400 W. Congress, Suite S-315 Tucson, AZ 85701
Arkansas	Peggy Johnson Assistant Attorney General peggy.johnson@arkansasag.gov Sarah Tacker Senior Assistant Attorney General Sarah.tacker@arkasas.gov Consumer Protection Division Arkansas Attorney General's Office 323 Center Street Suite 500 Little Rock AR 72201
California	Adam Miller, CIPP/US Supervising Deputy Attorney General Privacy Enforcement and Protection Unit Office of the California Attorney General 455 Golden Gate Avenue, Suite 11000 San Francisco, CA 94102 Adam.Miller@doj.ca.gov

State	Attorney General Contact
Connecticut	Matthew F. Fitzsimmons Chair, Privacy Task Force Assistant Attorney General Office of the Attorney General 110 Sherman Street Hartford CT 06105 Matthew.Fitzsimmons@ct.gov
D.C.	Bennett C. Rushkoff Chief, Public Advocacy Section bennett.rushkoff@dc.gov Grant G. Moy, Jr. Assistant Attorney General grant.moy@dc.gov Office of the Attorney General for the District of Columbia 441 4th Street, NW, Suite 600S Washington, DC 20001
Florida	Patrice Malloy Sr. Assistant Attorney General Office of the Attorney General 110 Southeast 6th Street Ft. Lauderdale, FL 33301 patrice.malloy@myfloridalegal.com
Illinois	Matthew W. Van Hise Assistant Attorney General Consumer Fraud Bureau Illinois Attorney General's Office 500 South Second Street Springfield, IL. 62706 mvanhise@atg.state.il.us
Indiana	Lyman "Chuck" Taylor, III Section Chief, Consumer Mediation & Identity Theft Office of the Indiana Attorney General 302 W. Washington, IGCS-5th Floor Indianapolis, IN 46204 Ltaylor@atg.in.gov

State	Attorney General Contact
Iowa	Nathan Blake Assistant Attorney General nathan.blake@iowa.gov Office of the Iowa Attorney General 1305 E. Walnut St. Des Moines, IA 50319
Kansas	James Welch Deputy Chief Consumer Protection & Anti Trust Division James.Welch@ksag.org Jackie Williams Assistant Attorney General Jackie.Williams@ksag.org Consumer Protection & Anti Trust Division Kansas Attorney General's Office 120 SW 10th Avenue Topeka, KS 66612-1597
Kentucky	Todd E. Leatherman Executive Director, Office of Consumer Protection todd.leatherman@ag.ky.gov Kevin R. Winstead Assistant Attorney General kevin.winstead@ag.ky.gov Office of the Attorney General Office of Consumer Protection 1024 Capital Center Dr., #200 Frankfort, KY, 40601
Maine	Linda Conti Chief, Consumer Protection Division Maine Office of the Attorney General 6 State House Station Augusta, ME 04333 Linda.Conti@main.gov

State	Attorney General Contact
Maryland	Philip D. Ziperman, Deputy Chief, Consumer Protection Division pziperman@oag.state.md.us Steven M. Ruckman, Director, Privacy Unit sruckman@oag.state.md.us Office of the Maryland Attorney General Consumer Protection Division 200 St. Paul Place Baltimore, MD 21202
Massachusetts	Sara Cable Assistant Attorney General sara.cable@state.ma.us Consumer Protection Division Public Protection & Advocacy Bureau Office of the Massachusetts Attorney General One Ashburton Place Boston, MA 02108
Michigan	Nate Knapper Assistant Attorney General Consumer Protection Division KnapperN1@michigan.gov Michigan Department of Attorney General Consumer Protection Division 1st Floor Williams Bldg. 525 W. Ottawa St. Lansing, MI 48933
Minnesota	David Cullen Assistant Attorney General Minnesota Attorney General's Office 445 Minnesota Street, Suite 1200 St. Paul, MN 55101-2130 david.cullen@ag.state.mn.us

State	Attorney General Contact
Mississippi	Bridgette W. Wiggins Special Assistant Attorney General Mississippi Attorney General's Office Consumer Protection Division Post Office Box 22947 Jackson, MS 39225 bwill@ago.state.ms.us Crystal Utley Secoy Special Assistant Attorney General Consumer Protection Division Mississippi Attorney General's Office Post Office Box 22947 Jackson, Mississippi 39225 cutle@ago.state.ms.us
Nebraska	Abigail M. Stempson Chief, Consumer Protection Division Assistant Attorney General abigail.stempson@nebraska.gov Greg Walklin Assistant Attorney General greg.walklin@nebraska.gov Office of the Nebraska Attorney General 2115 State Capitol Lincoln, NE 68509
Nevada	Lucas J. Tucker Senior Deputy Attorney General Office of the Attorney General Bureau of Consumer Protection 10791 W. Twain Ave., Suite 100 Las Vegas, Nevada 89135 LTucker@ag.nv.gov
New Jersey	Jah-Juin Ho, Deputy Attorney General New Jersey Office of the Attorney General Division of Law 124 Halsey Street, 5th Fl Newark, New Jersey 07101 jah-juin.ho@dol.lps.state.nj.us

State	Attorney General Contact
New Mexico	Lawrence Otero Assistant Attorney General Office of the Attorney General Consumer Protection Division 408 Galisteo Street Santa Fe, NM 87501 lotero@nmag.gov
New York	Clark P. Russell, Esq. Assistant Attorney General Internet Bureau New York State Office of the Attorney General 120 Broadway, 3rd Floor New York, N.Y. 10271 clark.russell@ag.ny.gov
North Carolina	Kim D'Arruda Assistant Attorney General NC Department of Justice, Attorney General's Office Consumer Protection Division 114 West Edenton Street Raleigh NC, 27603 kdarruda@ncdoj.gov
North Dakota	Parrell D. Grossman, Director Consumer Protection and Antitrust Division Office of Attorney General of North Dakota Gateway Professional Center 1050 E. Interstate Ave., Suite 200 Bismarck, ND 58503-5574 pgrossman@nd.gov
Ohio	Melissa S. Szozda Assistant Attorney General melissa.szozda@ohioattorneygeneral.gov Michael S. Ziegler Assistant Attorney General michael.ziegler@ohioattorneygeneral.gov Office of the Ohio Attorney General Consumer Protection Section 30 East Broad Street, 14th Floor Columbus, Ohio 43215

State	Attorney General Contact
Oklahoma	Julie Bays Chief, Public Protection Unit Julie.Bays@oag.ok.gov Rachel Irwin Assistant Attorney General Rachel.Irwin@oag.ok.gov Public Protection Unit Office of the Oklahoma Attorney General 313 N.E. 21st Street Oklahoma City, OK 73105
Oregon	Eva H. Novick Assistant Attorney General Oregon Department of Justice Consumer Protection/Financial Fraud Section 1515 SW 5th Ave., Suite 410 Portland, OR 97201 eva.h.novick@doj.state.or.us
Pennsylvania	John M. Abel Senior Deputy Attorney General Pennsylvania Office of Attorney General Bureau of Consumer Protection 15th Floor, Strawberry Square Harrisburg, PA 17120 jabel@attorneygeneral.gov
Rhode Island	Edmund F. Murray, Jr. Special Assistant Attorney General emurray@riag.ri.gov Rhode Island Department of Attorney General 150 South main Street Providence, RI 02903
South Carolina	Mary Frances Jowers Assistant Attorney general Office of the Attorney General State of South Carolina Civil Division, Consumer Protection & Antitrust Section 1000 Assembly Street Columbia, South Carolina MFJowers@scag.gov

State	Attorney General Contact
South Dakota	Bethanna Feist Chief, Consumer Protection Division Bethanna.Feist@state.sd.us Jody Swanson Director, Consumer Protection Division Jody.Swanson@state.sd.us South Dakota Attorney General's Office 1302 E. Hwy 14, Suite 1 Pierre, SD 57501
Tennessee	Jeff Hill Senior Counsel Office of the Attorney General State of Tennessee Consumer Advocate & Protection Division P.O. Box 20207 Nashville, TN 37202-0207 Jeff.Hill@ag.tn.gov
Texas	Paul Singer Assistant Attorney General paul.singer@texasattorneygeneral.gov Esther Chavez Deputy Chief, Multi-State and Complex Litigation Esther.chavez@texasattorneygeneral.gov Office of the Texas Attorney General Consumer Protection Division PO Box 12548 Austin, Texas 78711

State	Attorney General Contact
Vermont	Wendy Morgan Chief, Public Protection Division WMorgan@atg.state.vt.us Ryan G. Kriger Assistant Attorney General ryan.kriger@atg.state.vt.us Vermont Office of the Attorney General Public Protection Division 109 State Street Montpelier, VT 05609-1001
Virginia	Rich Schweiker Senior Assistant Attorney General rschweiker@oag.state.va.us Gene Fishel Senior Assistant Attorney General sfishel@oag.state.va.us Virginia Attorney General's Office 900 East Main Street Richmond, VA 23219
Washington	Paula Selis Assistant Attorney General Office of the Washington State Attorney General 800 Fifth Ave., Suite 2000 Seattle, Washington 98104 paulas@atg.wa.gov Margaret Farmer Paralegal Office of the Washington State Attorney General 800 Fifth Ave., Suite 2000 Seattle, Washington 98104 margaretf@atg.wa.gov

State	Attorney General Contact
Wisconsin	John S. Greene Assistant Attorney General Unit Director, Consumer Protection & Antitrust Wisconsin Department of Justice 17 W. Main Street Post Office Box 7857 Madison, Wisconsin 53707-7857 greenes@doj.state.wi.us